

# BIG RIVER

TELEPHONE COMPANY

24 S. Minnesota Ave. P.O. Box 1659 Cape Girardeau, MO 63702-1659 (573) 651-3373 (800) 455-1608

October 16, 2012

Ms. Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12th Street SW  
Washington, D.C. 20554

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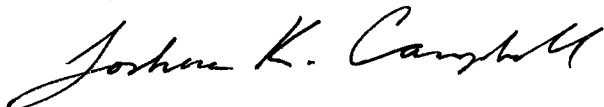
Ms. Karen Majcher  
Vice President – High Cost Low Income Division  
Universal Service Administrative Company  
2000 L Street NW, Suite 200  
Washington, D.C. 20036

RE: WC Docket No. 10-90: **AMENDED** Annual Reporting Requirements for High-Cost Recipients Section 54.313 (a)(2) through (a)(6) and (h)

Please find enclosed the amended/revised 2012 annual reporting requirements pursuant to section 54.313 (a)(2) through (a)(6) and (h) for Big River Telephone which has a state designated ETC certification for Study Area Code 419018. We had originally sent in only (a)(2) through (a)(4) so this version contains the missing sections of (a)(5), (a)(6), and (h).

If you have any questions regarding the amended/revised data please contact me at 573-388-3720 or via e-mail at [jcampbell@bigrivertelephone.com](mailto:jcampbell@bigrivertelephone.com).

Sincerely,



Joshua K. Campbell  
Finance Director

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**CARRIER ANNUAL REPORTING FOR HIGH COST RECIPIENTS**  
**47 C.F.R. Section 54.313 (a)(2) through (a)(4)**

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Study Area Code	419018
Study Area Name	Big River Telephone Company
Program Year	2012
Contact Name: Person USAC should contact with questions about this data	Joshua K. Campbell
Contact Telephone Number: Number of the person identified	573-388-3720
Contact Email: Email of the person identified	<u>jcampbell@bigrivertelephone.com</u>
<b>ANNUAL REPORTING FOR ALL CARRIERS</b>	
<b>54.313 Req. Complete</b>	

(check box when complete)

(a)(2) Outage Reporting	(complete attached worksheet)	Yes
<input checked="" type="checkbox"/> -- check box if no outages to report		
(a)(3) Unfulfilled Service Requests	0	Yes
Detail on Attempts	NA (attach descriptive document)	
(a)(4) Number of Complaints per 1,000 customers		Yes
Fixed	0	
Mobile	NA	
(a)(5) Service Quality Standards & Consumer Protection Rules Compliance	(complete attached certification)	Yes
(a)(6) Functionality in Emergency Situations	(complete attached certification)	Yes
(h) Additional Voice Rate Data	(complete attached certification)	Yes

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Study Area Code

Study Area Name

Program Year

Contact Name - Person USAC should contact regarding this data

Contact Telephone Number - Number of person identified

Contact Email Address - Email Address of person identified

419018

Big River Telephone Company

2012

Joshua K. Campbell

573-388-3720

jcampbell@bigrivertelephone.com

<u>Outage</u>		<u>Percentage</u>		<u>911 facilities</u>	<u>Service Outage</u>	<u>Service Outage</u>	<u>Services Affected</u>	<u>Geographic Areas</u>	<u>Preventative</u>
<u>Time and</u>	<u>Date</u>	<u>Customers</u>	<u>of Customers</u>						
<u>Duration</u>	<u>Impacted</u>	<u>Impacted</u>	<u>Impacted</u>		<u>Description</u>	<u>Resolution</u>		<u>Affected</u>	<u>Procedures</u>
NA*									

\*Big River Telephone had no such outages in 2011 to report

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Study Area Code  
 Study Area Name  
 Program Year  
 Contact Name - Person USAC should contact regarding this data  
 Contact Telephone Number - Number of person identified  
 Contact Email Address - Email Address of person identified

419018
Big River Telephone Company
2012
Joshua K. Campbell
573-388-3720
jcampbell@bigrivertelephone.com

<u>Service</u>	<u>Request Time</u>	<u>Service</u>	<u>Detail on How Service was Attempted to be Provided</u>	<u>Reason for Unfulfilled Service Request</u>
<u>and Date</u>	<u>Requested</u>	<u>Service Area</u>	<u>to Potential Customer</u>	
NA*				

\*Big River Telephone had no unfulfilled service requests in 2011 to report


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Study Area Code	<u>419018</u>
Study Area Name	<u>Big River Telephone Company</u>
Program Year	<u>2012</u>
Contact Name - Person USAC should contact regarding this data	<u>Joshua K. Campbell</u>
Contact Telephone Number - Number of person identified	<u>573-388-3720</u>
Contact Telephone Email Address - Email Address of person identified	<u>jcampbell@bigrivertelephone.com</u>

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING CERTIFICATION ON ITS OWN BEHALF:

<b>Certification of Officer as to Compliance with Applicable Service Quality Standards and Consumer Protection Rules</b>			
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring compliance with the applicable service quality standards as well as the consumer protection rules; and, to the best of my knowledge, the carrier is in compliance with applicable service quality standards and consumer protection rules.			
Name of Reporting Carrier <u>Big River Telephone Company, LLC</u>			
Signature of Authorized Officer 			Date <u>10/15/2012</u>
Printed name of Authorized Officer <u>John F. Jennings</u>			
Title or position of Authorized Officer <u>CFO</u>			
Telephone number of Authorized Officer: <u>(314) 225 - 2202</u>			
Study Area Code of Reporting Carrier	<u>419018</u>	Filing Due Date for this form (mm/dd/yyyy)	<u>10/17/2012</u>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.			


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Program Year	<u>2012</u>
Contact Name - Person USAC should contact regarding this data	<u>Joshua K. Campbell</u>
Contact Telephone Number - Number of person identified	<u>573-388-3720</u>
Contact Telephone Email Address - Email Address of person identified	<u>icampbell@bigrivertelephone.com</u>

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING CERTIFICATION ON ITS OWN BEHALF:

<b>Certification of Officer as to Compliance with 47 CFR §54.202(a)(2)</b>			
I certify that I am an officer of the reporting carrier and that my responsibilities include ensuring compliance with the requirements of 47 CFR 54.202(a)(2) that the carrier be able to function in emergency situations. I certify that the carrier is able to function in emergency situations as set forth in section 54.202(a)(2).			
Name of Reporting Carrier <u>Big River Telephone Company, LLC</u>			
Signature of Authorized Officer 			Date <u>10/15/2012</u>
Printed name of Authorized Officer <u>John F. Jennings</u>			
Title or position of Authorized Officer <u>CFO</u>			
Telephone number of Authorized Officer: <u>(314) 225 -2202</u>			
Study Area Code of Reporting Carrier	<u>419018</u>	Filing Due Date for this form (mm/dd/yyyy)	<u>10/17/2012</u>
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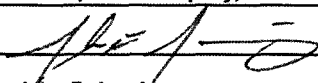
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Contact Telephone Email Address - Email Address of person identified	<u>icampbell@bigrivertelephone.com</u>

(h) Additional voice rate data. (1) All incumbent local exchange carrier recipients of high-cost support must report all of their rates for residential local service for all portions of their service area, as well as state fees as defined pursuant to § 54.318(e), to the extent the sum of those rates and fees are below the rate floor as defined in § 54.318, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.

**\*Big River Telephone Company is a Competitive Local Exchange Carrier and therefore has no data to file for Section 54.313(h).**

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF Recipients</b>			
<p>I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for CAF recipients; and, to the best of my knowledge, the information reported on this form is accurate.</p>			
Name of Reporting Carrier <b>Big River Telephone Company, LLC</b>			
Signature of Authorized Officer 			Date <b>10/15/2012</b>
Printed name of Authorized Officer <b>John F. Jennings</b>			
Title or position of Authorized Officer <b>CFO</b>			
Telephone number of Authorized Officer: <b>(314) 225 - 2202</b>			
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